APPENDIX 2: MAIN SDG INDICATORS

2.1 Social dimension

Labor demographics

(GRI 2-7, 2-30, 401-1, 405-1; SASB CG-MR-310a.2, CG-MR-330a.1)

2022 BREAKDOWN OF EMPLOYEES ACCORDING TO TYPE OF CONTRACT AND SEX

	20	22
	Women	Men
Corporate	34	114
Indefinite contrac	t 34	114
Temporary contrac	t -	-
Tiles	1,373	7,025
Indefinite contrac	t 1,293	6,732
Temporary contrac	t 80	293
Adhesives	187	1,147
Indefinite contrac	t 186	1,111
Temporary contrac	t 1	36
Insulators and Lighteners	377	1,042
Indefinite contrac	t 377	1,042
Temporary contrac	t -	-
% personnel unionized (2022)	5	5

Note: Due to the incorporation of new businesses, Grupo Lamosa is still in the process of standardizing the information related to the number of employees by type of contract; therefore, presented figures are estimated.

DEMOGRAPHICS: SEX, AGE AND WORK CENTER 2022

	<30 y	<30 years		years	>50 y	ears
	Women	Men	Women	Men	Women	Men
Corporate	3	18	28	71	3	25
Executives		1	1	12	0	11
Employees	3	17	27	59	3	14
Operators						
Tiles	348	1,790	893	4,255	132	980
Executives	1		19	64	6	46
Employees	175	541	518	1,638	76	397
Operators	172	1,249	356	2,553	50	537
Adhesives	43	339	126	702	18	106
Executives				8	1	17
Employees	35	109	122	391	12	58
Operators	8	230	4	303	5	31
Insulators and Lighteners	114	340	229	561	34	141
Executives				7	1	5
Employees	80	108	172	243	22	42
Operators	34	232	57	311	11	94
TOTAL	508	2,487	1,276	5,589	187	1,252
Total personnel 2022:		11,299				

DEMOGRAPHICS: INTERANNUAL COMPARISON - SEX AND WORK CENTER

	2021	2022	Δ'22-'21
Corporate	135	148	9.6%
Women	26	34	30.7%
Men	109	114	4.6%
% Women	24%	23%	
Tiles	8,326	8,398	0.86%
Women	1,352	1,373	1.5%
Men	6,974	7,025	0.73%
% Women	19%	16%	
Adhesives	1,276	1,334	4.5%
Women	179	187	4.5%
Men	1,097	1,147	4.5%
% Women	16%	14%	
Insulators and Lighteners	-	1,419	-
Women	-	377	-
Men	-	1,042	-
% Women	-	27%	-
TOTAL	9,737	11,299	16%
% Women	16%	17%	

Note: Due to the recent incorporation of Fanosa, employee data for 2021 is unavailable.

HIRING 2022

	<30 ye	ars	30-50	years	>50 y	ears	TOTAL
	Women	Men	Women	Men	Women	Men	
TOTAL	189	961	210	704	14	46	2,124

% WOMEN HIRED 2022

TOTAL 19%

% TURNOVER 2022

	<30 ye	<30 years		30-50 years		>50 years	
	Women	Men	Women	Men	Women	Men	
TOTAL	41%	33%	13%	12%	5%	11%	

Formula: [(Number of people leaving)/(Personnel at beginning of year + Personnel at yearend)/2]*100

Training and career development

(GRI 404-1)

HOURS OF TRAINING PER LABOR CATEGORY AND SEX 2022

	Women	Men
Executives	84	4,407
Employees	1,063	3,344
Operators	1,021	2,102
TOTAL	2,168	9,853

	Average hours of training women	Average hours of training men
TOTAL	1.09	1.05

Work environment

(GRI 3-3)

All Grupo Lamosa companies have a work environment management system that uses annual anonymous electronic surveys to measure personnel satisfaction and possible areas of opportunity in different segments, such as security, supervision, working conditions and communication. With the results obtained, action plans and commitments are generated to improve employee satisfaction.

Performance evaluation

(GRI 404-3)

Executives and other employees undergo annual evaluations to assess their fulfillment of objectives and soft skills. Operating personnel are given more specific evaluations according to the type of function they carry out and the category to which they belong.

Retirement plans

(GRI 201-3)

Some Grupo Lamosa companies have retirement plans for executives and employees, with defined benefits and contributions. In addition, the company offers training programs for retirement.

Employee health and safety

(GRI 403-8, 403-9; SASB EM-CM-320a.1, RT-CH-320a.1, RT-CH-320a.2)

All Grupo Lamosa employees are covered by the health system that corresponds to the legislation of each country where the company operates. Additionally, Grupo Lamosa has its own Health and Safety Management system, which guarantees that production centers have safe working environments.

OCCUPATIONAL HEALTH AND SAFETY 2022

	Tiles	Adhesives	Insulators and Lighteners
Deaths - employees (number)	0	0	0
Partial Frequency Index - (PFI)	0.78	1.84	9.15

PFI: Lost-time Accidents, and the formula is: PFI = 240,000*Incidents/Hours worked (OSHA)

Focus on training, prevention and risk management in production plants

Risk management in work areas is carried out through the internal HIRAC methodology (Hazard Identification, Risk Assessment and Controls), where a team made up of people from Operations, Maintenance, Management and SHE (Safety, Health and Environment) carry out an analysis to determine the optimal controls for the operations.

Risks fall into different risk identification categories, with the ones ranked as "high" being the priority to be addressed.

Additionally, internal training is carried out for "Safe Operations" through the monitoring of Procedures and Methodologies for all the activities carried out at the different work centers.

2.4 Product sustainability and innovation

(SASB CG-MR-410a.1, EM-CM-410a.1, CG-BF-250a.2)

REVENUE FROM PRODUCTS WITH SUSTAINABILITY CERTIFICATION

	2022
Tiles	
UL GREENGUARD certification (million USD)	115.8
VOC products (SKUs)	3,203
Adhesives	
Porcelain Tile Agency Certification (million USD)	77.4
VOC products (SKUs)	44

Note: VOC products refers to the products that comply with emissions and/or content standards for volatile organic compounds.

Waste

(GRI 306-3, 306-4; SASB EM-CM-150a.1, RT-CH-150a.1)

Grupo Lamosa has implemented procedures to optimize the use of materials in the production processes of its different businesses, thus reducing the amount of waste generated. Reuse and recycling are encouraged.

NON-HAZARDOUS WASTE GENERATED IN 2022 (tons)

	Tiles	Adhesives	Insulators and Lighteners
TOTAL (ton)	73,215	7,411	4,718
Landfill (%)	7.2	14.8	33.7
Reuse (%)	82.4	0.2	18.8
Recycled (%)	10.4	85.0	47.5

Note: Recycled waste includes wood, cardboard and iron.

HAZARDOUS WASTE GENERATED IN 2022 (tons)

	Tiles	Adhesives	Insulators and Lighteners
TOTAL (ton)	10,543	2	622
Reused hazardous waste (%)	13.0	-	0.1
Recycled hazardous waste (%)	81.6	-	0.2
Hazardous waste disposed of by a specialized third party (%)	0.4	100	99.7

Water

(GRI 303-3, 303-4, 303-5; SASB RT-CH-140a.1, RT-CH-140a.3, EM-CM-140a.1)

Grupo Lamosa is aware of the importance of water resources for its operations. It uses them responsibly, always adhering to the legal framework and carrying out processes that help reduce and reuse part of the water that is consumed.

WATER EXTRACTION BY SOURCE TYPE IN 2022 (m³)

	Tiles	Adhesives	Insulators and Lighteners
TOTAL (m³)	193,510,315	18,977	132,148
Municipal network (%)	0.08	82.73	52.91
Wells (%)	99.88	6.32	46.89
Trucks (%)	0.04	10.95	-

WATER DISCHARGE BY DESTINATION IN 2022 (m³)

	Tiles	Adhesives	Insulators and Lighteners
TOTAL (m³)	13,043,463	570	30,462
Surface water (%)	98.80	-	-
Underground water (%)	0.23	-	0.24
Third-party location (%)	0.97	100%	99.76

WATER CONSUMPTION AND REUSE IN 2022 (m³)

	Tiles	Adhesives	Insulators and Lighteners
Total consumption	180,466,852	18,407	101,685
Total reuse (%)	0.39	0.11	2.82

Note: The percent of water reused considers both treated and recycled water divided by total water extracted.

3. Governance

3.1 Integrity

(GRI 205-3, 406-1, 418-1; SASB CG-MR-230a.2)

TRANSPARENCY LINE 2022

	2022
Number of complaints addressed through the Transparency Line	269
Policy violations	38%
Inappropriate conduct	35%
Conflicts of interest	12%
Incorrect use of information	9%
Other	6%

Note. The complaints addressed included cases of corruption and discrimination, which were duly resolved and the corresponding disciplinary measures imposed.

At Grupo Lamosa, we work every day to assure an ethical work culture and adherence to the company's values. Nevertheless, timely follow-up is given to any incidents that may arise.

When a complaint is received, an exhaustive investigation is carried out to determine the veracity of the facts and take the necessary steps to resolve the problem. Depending on the nature of the case, the company may take disciplinary action against the employees, suppliers or other parties involved, and implement corrective measures to prevent future violations.

ETHICS 2022

	2022
Percentage of employees trained in the Code of Ethics	100%

Grupo Lamosa customers' and suppliers' adherence to the Code of Ethics is formalized in the contracts they sign in their commercial transactions with the company.

3.2 Value chain

(GRI 204-1)

% OF SPENDING ON LOCAL SUPPLIERS 2022 (USD\$ millions)

Tiles	Adhesives	Insulators and Lighteners
65.4	72.5	97.3

Note: The percentage of spending on local suppliers is made up by business considering the spending allocated to suppliers located in the same state or province where the production plants are located.

3.3 Economic value generated and distributed

(GRI 201-1)

ECONOMIC VALUE GENERATED AND DISTRIBUTED 2022 (millions of Mexican pesos)

Direct Economic Value Generated	35,704
Total revenues	35,412
Financial income	221
Other income	71
Economic value distributed	31,831
Cost of sales	20,423
Operating expenses (including salaries and benefits)	8,293
Income taxes	1,927
Dividends	411
Financial expenses	777
Economic Value Retained	3,873

Economic value retained: Direct economic value generated – total economic value distributed